

# Ellab Is Saying Farewell to Hanwell Pro and Embracing Next-Gen Continuous Monitoring



**Ellab is announcing that we will phase out its supply of Hanwell Pro hardware, and release of our TrackView Pro hardware. Marking the evolution of 24/7 environmental monitoring.**

In the ever-evolving landscape of continuous environmental monitoring, we find ourselves at a pivotal moment of transformation. As we bid farewell to a 20 year legacy, Hanwell Pro, we enthusiastically welcome its modern successor, [TrackView Pro](#), ushering in a new era of innovation within continuous monitoring.

## **Innovating and Investing in the Future**

For two decades, Hanwell Pro has been a cornerstone in our journey, and its legacy is the foundation upon which we build the future of continuous monitoring. The end of Hanwell Pro marks not just a conclusion but an evolution. As we begin to phase out our supply, we carry forward the wealth of knowledge and experience gained from Hanwell Pro. We have taken the best parts of Hanwell Pro and combined those with modern technology to create a new hardware platform, TrackView Pro.

## Discontinuation Dates and Support Timeline

To provide a smooth transition, Hanwell Pro will be phased out gradually:

- As of today, we will stop development of Hanwell Pro hardware and EMS software.
- Hanwell Pro hardware will no longer be offered to new customers or new installations for existing customers. Instead, we will be recommending our [current monitoring systems](#).
- Existing installations of Hanwell Pro can continue to expand their existing system and acquire Hanwell Pro hardware from us until December the 31<sup>st</sup> 2024.
- Our commitment to Hanwell Pro customers will endure, and we will continue to offer support for the product line until December the 31<sup>st</sup> 2027 to ensure a seamless transition to Ellab's current monitoring offerings.
- The EMS software platform will no longer be developed for feature improvements but will continue to be supported until December 31<sup>st</sup>, 2027. New versions will be released as required to address critical updates.

## The Future of Monitoring and Environmental Compliance

The time has come to not only focus on cutting-edge technology, but to redefine the meaning of reliability. With the next generation of continuous monitoring, [TrackView Pro](#), data integrity and compliance are at its core. TrackView Pro is more than just an evolution of Hanwell Pro. It is the market leader and new benchmark for 24/7 environmental monitoring technology.

In closing this chapter, we express gratitude to the users who made Hanwell Pro an integral part of their monitoring journey. This evolution propels us into a future where monitoring can meet modern and future expectations of safeguarding your products, staff, and data, all in a single cross-site platform. [Welcome to the era of TrackView Pro](#) – continuous monitoring for continuous compliance.